

NetMotion Software Accessibility Conformance Report

VPAT® Version 2.0 – October 2017

Name of Product/Version: NetMotion Mobility 11.70 Server

Product Description: Mobile VPN server UI and documentation

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Notes:

- The Mobility server UI and documentation are delivered as web content.

Evaluation Methods Used:

General product knowledge.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A: Yes Level AA: Yes Level AAA: No
Section 508 as published in 2017, at http://www.Section508.gov	No
EN 301 549 Accessibility requirements suitable for public procurement of ICT	No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Web: Supports Electronic Docs: Supports	Web: Explanatory text is available for non-text content.

Criteria	Conformance Level	Remarks and Explanations
		Electronic Docs: Explanatory text is available for non-text content.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Web: Supports Electronic Docs: Supports	Web: The product contains no pre-recorded audio or video. Electronic Docs: The product contains no pre-recorded audio or video.
1.2.2 Captions (Prerecorded) (Level A)	Web: Supports Electronic Docs: Supports	Web: The product contains no pre-recorded audio or video. Electronic Docs: The product contains no pre-recorded audio or video.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Web: Supports Electronic Docs: Supports	Web: The product contains no pre-recorded audio or video. Electronic Docs: The product contains no pre-recorded audio or video.
1.3.1 Info and Relationships (Level A)	Web: Supports Electronic Docs: Supports	Web: Information and relationships conveyed through presentation are programmatically determinable using a variety of techniques. Electronic Docs: Information and relationships conveyed through presentation are programmatically determinable using a variety of techniques.
1.3.2 Meaningful Sequence (Level A)	Web: Supports Electronic Docs: Supports	Web: Content for a given page is ordered in a meaningful sequence. Electronic Docs: Content for a given page is ordered in a meaningful sequence.
1.3.3 Sensory Characteristics (Level A)	Web: Supports Electronic Docs: Supports	Web: Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual

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		<p>location, orientation, or sound.</p> <p>Electronic Docs: Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.</p>
<p>1.4.1 Use of Color (Level A)</p>	<p>Web: Supports Electronic Docs: Supports</p>	<p>Web: Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> <p>Electronic Docs: Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>
<p>1.4.2 Audio Control (Level A)</p>	<p>Web: Supports Electronic Docs: Supports</p>	<p>Web: The product does not use audio.</p> <p>Electronic Docs: The product does not use audio.</p>
<p>2.1.1 Keyboard (Level A)</p>	<p>Web: Supports Electronic Docs: Supports</p>	<p>Web: All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes.</p> <p>Electronic Docs: All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes.</p>
<p>2.1.2 No Keyboard Trap (Level A)</p>	<p>Web: Supports Electronic Docs: Supports</p>	<p>Web: Keyboard focus can be moved to and from components on a page using a keyboard interface.</p>

Criteria	Conformance Level	Remarks and Explanations
		Electronic Docs: Keyboard focus can be moved to and from components on a page using a keyboard interface.
2.2.1 Timing Adjustable (Level A)	Web: Supports Electronic Docs: Supports	Web: Timing functions in the product are adjustable. Electronic Docs: Timing functions in the product are adjustable.
2.2.2 Pause, Stop, Hide (Level A)	Web: Supports Electronic Docs: Supports	Web: Auto-refresh functions in the product can be paused. Electronic Docs: Auto-refresh functions in the product can be paused.
2.3.1 Three Flashes or Below Threshold (Level A)	Web: Supports Electronic Docs: Supports	Web: Product does not do not contain anything that flashes more than three times in any one second. Electronic Docs: Product does not do not contain anything that flashes more than three times in any one second.
2.4.1 Bypass Blocks (Level A)	Web: Supports Electronic Docs: Supports	Web: The product provides mechanisms for bypassing repeated blocks of text. Electronic Docs: The product provides mechanisms for bypassing repeated blocks of text.
2.4.2 Page Titled (Level A)	Web: Supports Electronic Docs: Supports	Web: The product use title tags that describe the topic or purpose.

Criteria	Conformance Level	Remarks and Explanations
		Electronic Docs: The product use title tags that describe the topic or purpose.
2.4.3 Focus Order (Level A)	Web: Supports Electronic Docs: Supports	Web: Focus changes predictably as users tab through the web UI. The web UI is navigable with tab and arrow keys. Electronic Docs: Focus changes predictably as users tab through the web documentation. The documentation UI is navigable with tab and arrow keys.
2.4.4 Link Purpose (In Context) (Level A)	Web: Supports Electronic Docs: Supports	Web: Links contain text that gives a description of the information at that URI. Electronic Docs: Links contain text that gives a description of the information at that URI.
3.1.1 Language of Page (Level A)	Web: Supports Electronic Docs: Supports	Web: HTML language tag is implemented in UI. Electronic Docs: HTML language tag is implemented in UI.
3.2.1 On Focus (Level A)	Web: Supports Electronic Docs: Supports	Web: When components receive focus, they do not initiate a change of context. Electronic Docs: When components receive focus, they do not initiate a change of context.
3.2.2 On Input (Level A)	Web: Supports Electronic Docs: Supports	Web: Form driven interactions use submit buttons.

Criteria	Conformance Level	Remarks and Explanations
		Electronic Docs: Form driven interactions use submit buttons.
3.3.1 Error Identification (Level A)	Web: Supports Electronic Docs: Supports	Web: Where input validation is used, error messages are displayed when input is invalid. Electronic Docs: Where input validation is used, error messages are displayed when input is invalid.
3.3.2 Labels or Instructions (Level A)	Web: Supports Electronic Docs: Supports	Web: Labels or instructions are provided when UI requires user input. Electronic Docs: Labels or instructions are provided when docs require user input.
4.1.1 Parsing (Level A)	Web: Supports Electronic Docs: Supports	Web: Elements have complete start and end tags, are nested according to specifications, do not contain duplicate attributes and use unique IDs as appropriate. Electronic Docs: Elements have complete start and end tags, are nested according to specifications, do not contain duplicate attributes and use unique IDs as appropriate.
4.1.2 Name, Role, Value (Level A)	Web: Supports Electronic Docs: Supports	Web: HTML is used according to spec. Electronic Docs: HTML is used according to spec.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Supports Electronic Docs: Supports	Web: The content contains no live media. Electronic Docs: The content contains no live media.
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Supports Electronic Docs: Supports	Web: The content contains no pre-recorded audio. Electronic Docs: The content contains no pre-recorded audio.
1.4.3 Contrast (Minimum) (Level AA)	Web: Supports Electronic Docs: Supports	Web: the contrast ratio is at least 4.5 to 1. Electronic Docs: the contrast ratio is at least 4.5 to 1.
1.4.4 Resize text (Level AA)	Web: Supported Electronic Docs: Supported	Web: Text can be resized without assistive technology up to 200 percent without loss of content or functionality. Electronic Docs: Text can be resized without assistive technology up to 200 percent without loss of content or functionality.
1.4.5 Images of Text (Level AA)	Web: Supports Electronic Docs: Supports	Web: The product uses CSS to control visual presentation of text. Electronic Docs: The product uses CSS to control visual presentation of text.
2.4.5 Multiple Ways (Level AA)	Web: Supports Electronic Docs: Supports	Web: The product provides links to navigate to related web pages.

Criteria	Conformance Level	Remarks and Explanations
		Electronic Docs: The documentation contains a table of contents and a search function.
2.4.6 Headings and Labels (Level AA)	Web: Supports Electronic Docs: Supports	Web: The server UI makes use of headings and labels. Headings and labels can be programmatically determined. Electronic Docs: The documentation makes use of headings and labels. Headings and labels can be programmatically determined.
2.4.7 Focus Visible (Level AA)	Web: Supports Electronic Docs: Supports	Web: The UI is keyboard operable and the keyboard focus indicator is visible. Electronic Docs: The documentation is keyboard operable and the keyboard focus indicator is visible.
3.1.2 Language of Parts (Level AA)	Web: Supports Electronic Docs: Supports	Web: The product UI makes use of the language tag to specify the human readable language. Electronic Docs: The documentation makes use of the language tag to specify the human readable language.
3.2.3 Consistent Navigation (Level AA)	Web: Supports Electronic Docs: Supports	Web: Repeated components are in the same relative order each time they appear. Electronic Docs: Repeated components are in the same relative order each time they appear.
3.2.4 Consistent Identification (Level AA)	Web: Supports Electronic Docs: Supports	Web: Labels, names, and text alternatives are consistently applied for content that has the same functionality. Electronic Docs: Labels, names, and text alternatives are consistently applied for content that has the same

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		functionality.
3.3.3 Error Suggestion (Level AA)	Web: Supports Electronic Docs: Supports	Web: Where input errors are automatically detected and suggestions for correction are known, suggestions are provided to the user. Electronic Docs: Where input errors are automatically detected and suggestions for correction are known, suggestions are provided to the user.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: Supported Electronic Docs: Supported	Web: The product does not contain web pages that cause legal commitments or financial transactions to occur. Electronic Docs: The product does not contain web pages that cause legal commitments or financial transactions to occur.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Web: Not Evaluated	Web:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Web: Not Evaluated	Web:
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Web: Not Evaluated	Web:
1.2.9 Audio-only (Live) (Level AAA)	Web: Not Evaluated	Web:
1.4.6 Contrast Enhanced (Level AAA)	Web: Not Evaluated	Web:
1.4.7 Low or No Background Audio (Level AAA)	Web: Not Evaluated	Web:

Criteria	Conformance Level	Remarks and Explanations
1.4.8 Visual Presentation (Level AAA)	Web: Not Evaluated	Web:
1.4.9 Images of Text (No Exception) Control (Level AAA)	Web: Not Evaluated	Web:
2.1.3 Keyboard (No Exception) (Level AAA)	Web: Not Evaluated	Web:
2.2.3 No Timing (Level AAA)	Web: Not Evaluated	Web:
2.2.4 Interruptions (Level AAA)	Web: Not Evaluated	Web:
2.2.5 Re-authenticating (Level AAA)	Web: Not Evaluated	Web:
2.3.2 Three Flashes (Level AAA)	Web: Not Evaluated	Web:
2.4.8 Location (Level AAA)	Web: Not Evaluated	Web:
2.4.9 Link Purpose (Link Only) (Level AAA)	Web: Not Evaluated	Web:
2.4.10 Section Headings (Level AAA)	Web: Not Evaluated	Web:
3.1.3 Unusual Words (Level AAA)	Web: Not Evaluated	Web:
3.1.4 Abbreviations (Level AAA)	Web: Not Evaluated	Web:
3.1.5 Reading Level (Level AAA)	Web: Not Evaluated	Web:
3.1.6 Pronunciation (Level AAA)	Web: Not Evaluated	Web:
3.2.5 Change on Request (Level AAA)	Web: Not Evaluated	Web:
3.3.5 Help (Level AAA)	Web: Not Evaluated	Web:
3.3.6 Error Prevention (All) (Level AAA)	Web: Not Evaluated	Web:

Criteria	Conformance Level	Remarks and Explanations

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